SUMMARY OF FINDINGS AND SUGGESTIONS

MAJOR FINDINGS OF THE STUDY

1) From the study it has been found that Udupi City Municipal Council has concentrated more on the construction and development of roads. It has spent a huge amount of funds of rupees 5090.81 lakhs only for roads in the past 5 years.

2) The Municipality has got many governmental schemes for the development of the city such as 13th Fin General Performance Grants, 13th Fin General Basic Grants, SFC Special Grants, SFC Untied, 13TH Fin Roads and Bridges, SFC Incentives etc.

3) From the study it has been found that Municipality does not take immediate action for repairing the damaged roads.

4) Another important finding is that Municipality does not supply water every day it gets interrupted on a regular basis and many people do not aware of the contact number to inform the leakages in the water supply.

5) There is no proper sewage facility in the streets and no proper maintenance of sewage facility system.

6) Refuse collection services of the Municipality are good and people are satisfied with these services.

7) There are no sufficient parks and play grounds in the areas of Municipality and are not easily accessible to the majority of the community. Maintenance of parks and playgrounds is also not good.

8) Traffic control services are good and traffic staffs are capable enough to handle the smooth flow of vehicles on the road.

9) The Municipal library services are very good and people are satisfied with the services.

10) The major finding of the study is that residents are not really satisfied with the overall performance of the Municipality in providing services to the residents.
Another important finding is that the Municipality has not been improve to the greater extent in the past 5 years. Somehow it has improved.

**SUGGESTIONS**

1) Municipality has concentrated more on the development of roads. It is good for the urban development. But at the same time it has to concentrate on other areas of development such as sewage facility, environment protection, library, parks and playgrounds etc.

2) One of the important suggestions is that Municipality has spent lot of funds on the development of roads. But people are not very happy with the conditions of the roads. My sincere suggestion is that Municipality has to see that the quality of roads is good and roads must be repaired on time.

3) Few grants are not been received in all the years. Municipality should take some special interest to get those grants every year for the development of Udupi city.

4) Municipality should take some measures for the continuous supply of water to the residents and proper water supply services should be given. Municipality can ask more funds from the state government to improve the quality of service.

5) Municipality has to provide good sewage system to all the streets and its maintenance should be given more importance.

6) Municipality should improve the storm water drainage system where there are such problems and help the residents of flooding streets and houses.

7) Municipality has to increase the number of parks and playgrounds in the areas where there are more residents and some safety measures should be taken for the children to play in.

8) From the study it has been found that overall performance of the Municipality is not really satisfactory. Therefore municipality has to improve its performance in providing services to residents.

9) Municipality should distribute pamphlets about its services provided to residents every year.
CONCLUSION

The study has been conducted with the objective of knowing overall performance of the Udupi City Municipal Council and to know the contribution of Municipality developmental schemes for the development of Udupi city. From the survey it has been observed that Municipality has implemented many developmental schemes for the development of Udupi city in terms of roads, bridges, parks and playgrounds, storm water drainage etc. Municipality has spent a huge amount of funds for the development of roads. From the study it is clear that somehow Udupi city has been developed from the year 2009 to 2014 and residents of Udupi city are satisfied to the lesser extent. This study would help the Municipality to know its strengths and weaknesses and provide good facilities to the residents of Udupi city.